Health & Wellbeing Board
30th March 2022

Better Care Fund – Finance and Performance Report

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Recommendations

As outlined in the report:

1. To review the contents of report and confirm this contains the level of detail the Board requires.

2. To identify specific measures in addition to those set out, which will help demonstrate improved outcomes for Dorset.

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Purpose of the Report

- To report to HWB Members, Finance and Performance information in relation to:
  - Dorset's performance against BCF set Metrics
  - Services and contracts that support mandatory BCF performance outcomes:
    - improved outcomes for those being discharged from hospital
    - improved outcomes for those managing health conditions at home

- Key funding streams

- In addition, the report highlights key links between the purpose of the BCF and the priorities of the Health and Wellbeing Board (HWB) Strategy

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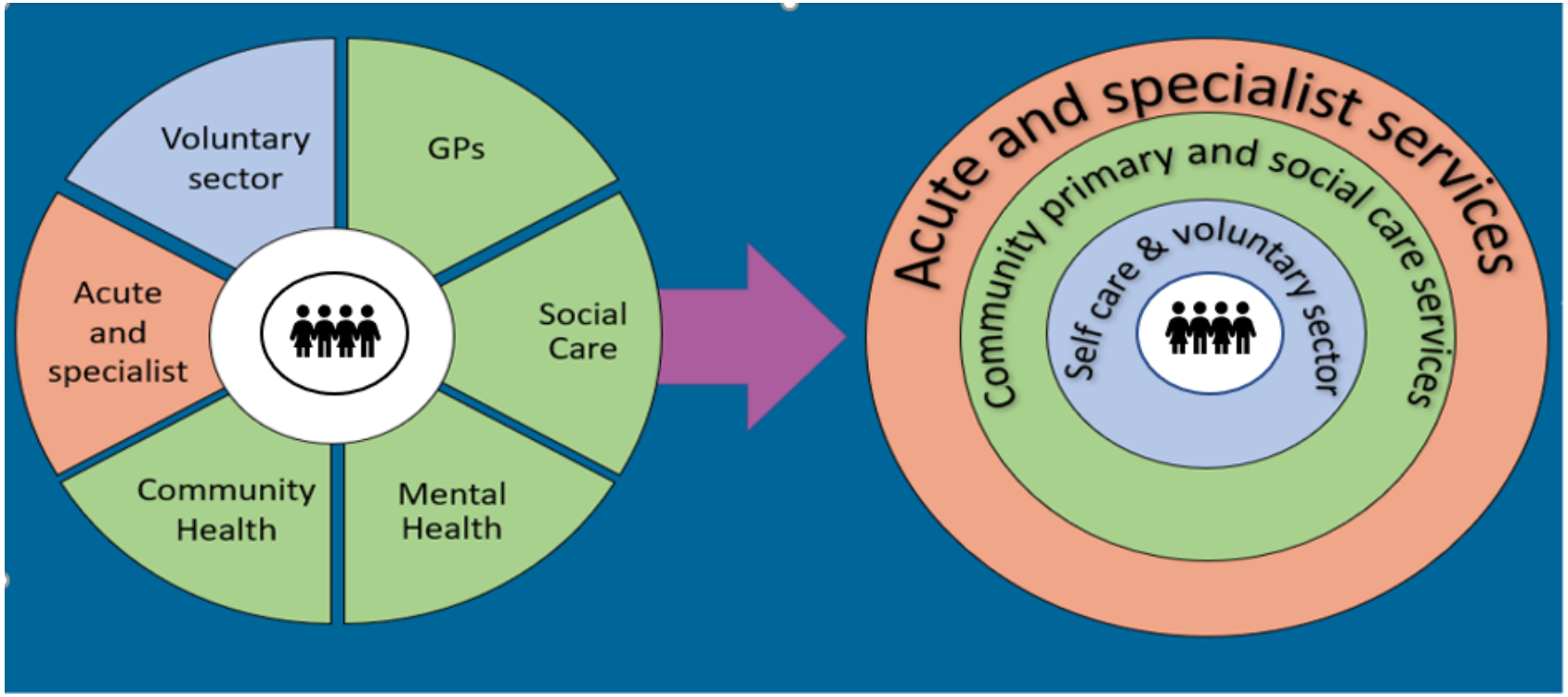
Key links between BCF purpose and HWB Strategy



Moving from:

"I have to tell my story multiple times to different people"

"I'm left waiting for services whilst commissioners argue over who pays"

"I don't get a say in my treatment"

"When I'm discharged from a service, I'm not sure where to go next"

Moving to:

"I completed an integrated care plan, setting out who will provide care and support to me and when"

"I receive more care in or near my home, and haven't been to hospital for ages"

"I feel fully supported to manage my own conditions and live independently"

HWB Strategy Priorities & BCF Mandatory Conditions and Outcomes

Examples lifted from Section 2 of the report:

HWB Strategy Priority	BCF Mandatory Condition and Outcome(s)
Empowering Communities ***Priority one - engaging with and empowering communities of highest need to improve healthy life expectancy***	- Investment in NHS community services to help people manage their health conditions at home. - Maintaining Independence streams include; Assistive Technology; Dorset Accessible Homes (Disabled Facilities Grant) Dorset Integrated Community Equipment Service Occupational Health support, District Nursing Capacity and Carers support
Promoting healthy lives ***Priority two - set priorities to accelerate work promoting healthy lives and wellbeing***	- Improving outcomes for those being discharged from hospital which supports promotion of healthy lives and supports prevention approaches: Reablement Services Integrated Crisis and Rapid Response services Mental Health and dementia support
Support and challenge ***Priority three - provide governance and support to our partners, prioritising the delivery of key partnership outcomes***	- Integrate some areas of health and social care, also supporting prevention and enabling independent living: Integrated Community Equipment Service is a true pooled budget, also Dorset Accessible Homes Service Accessed by both Health and Social Care professionals and Teams.

BCF Metrics – Indicators of Performance

Five key health and care metrics used to measure performance

- **Avoidable Admissions:** unplanned hospitalisation for chronic ambulatory care sensitive conditions
- **Length of Stay (Hospital)**
- **Discharge to normal place of residence:** percentage of people, resident in the HWB area, who are discharged from acute hospital to their normal place of residence
- **Residential Admissions:** long-term support needs of older people (age over 65 and over) met by admission to care homes per 100,000 population)
- **Reablement: p**roportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement

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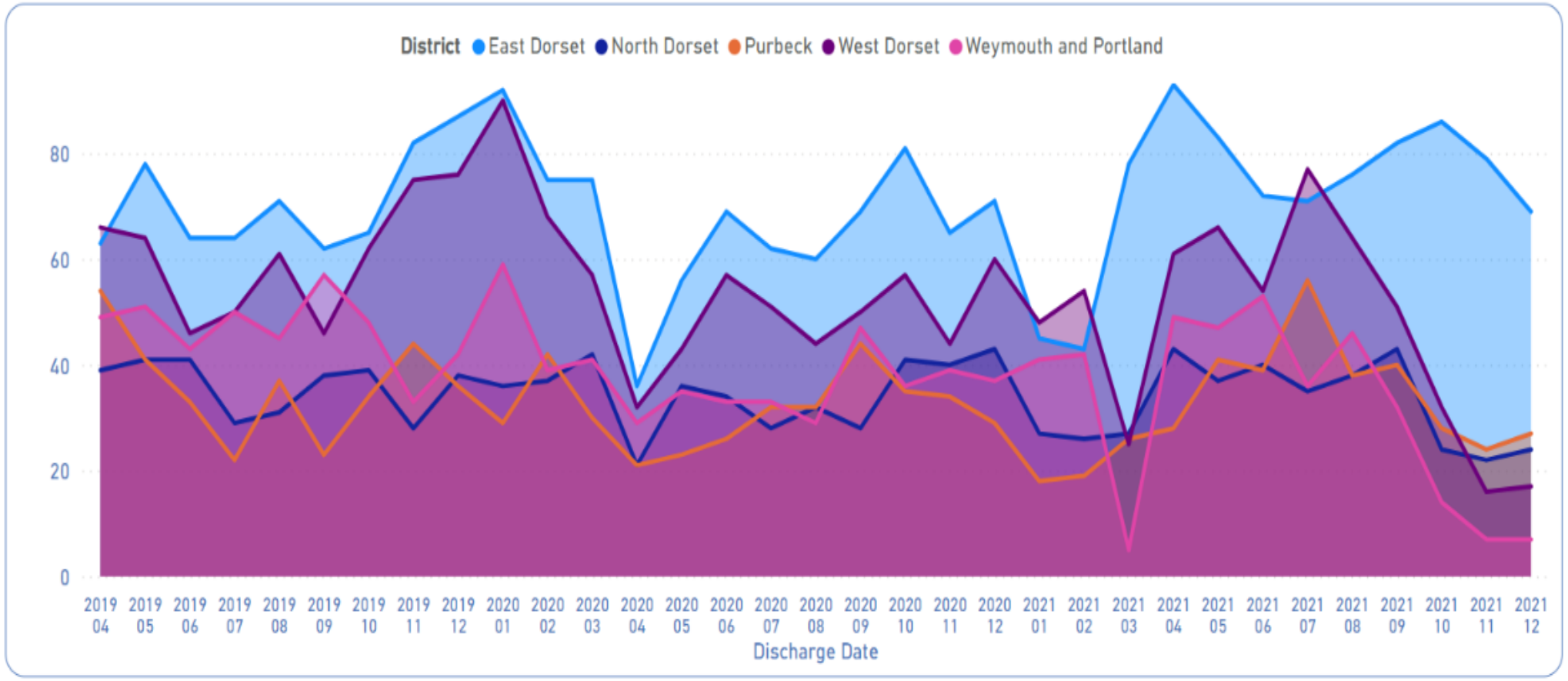
Metric 8.1 Unplanned Hospitalisation for Chronic Ambulatory Care Sensitive Conditions – Locally Produced Data



Note: Incomplete diagnostic coding at Dorset County Hospital may have affected the counts of unplanned hospitalisations for Chronic Ambulatory Care Sensitive Conditions for March, October, November and December 2021.

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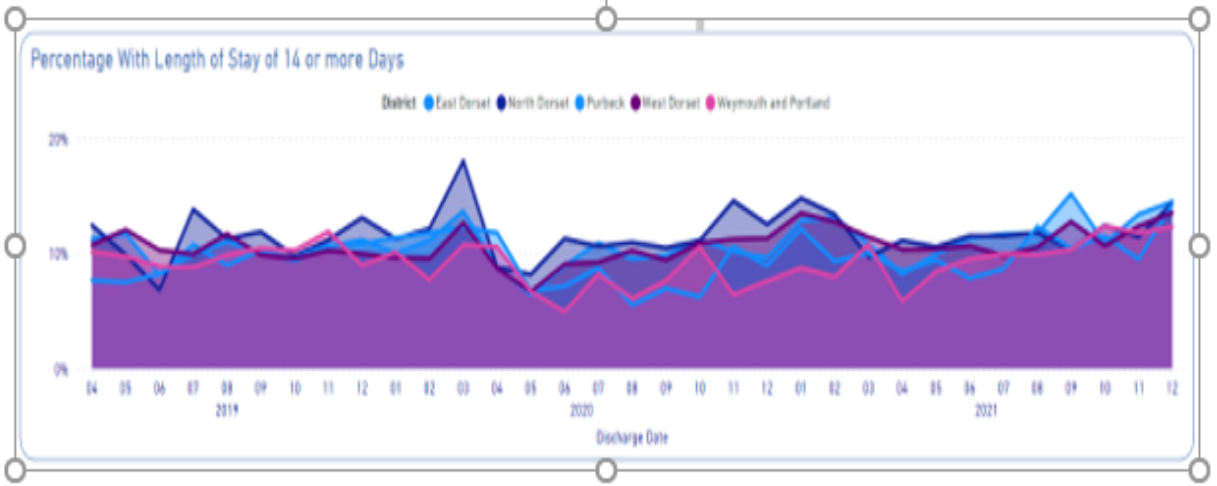
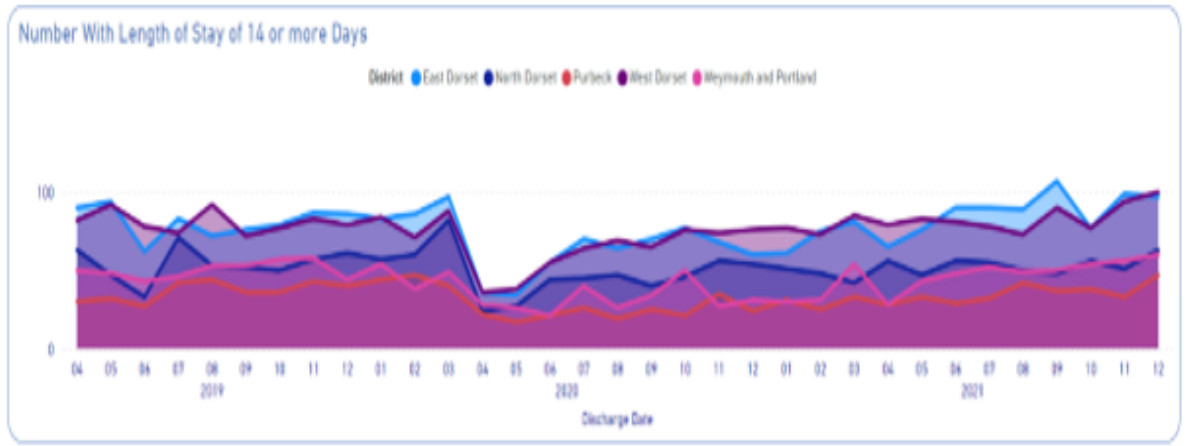
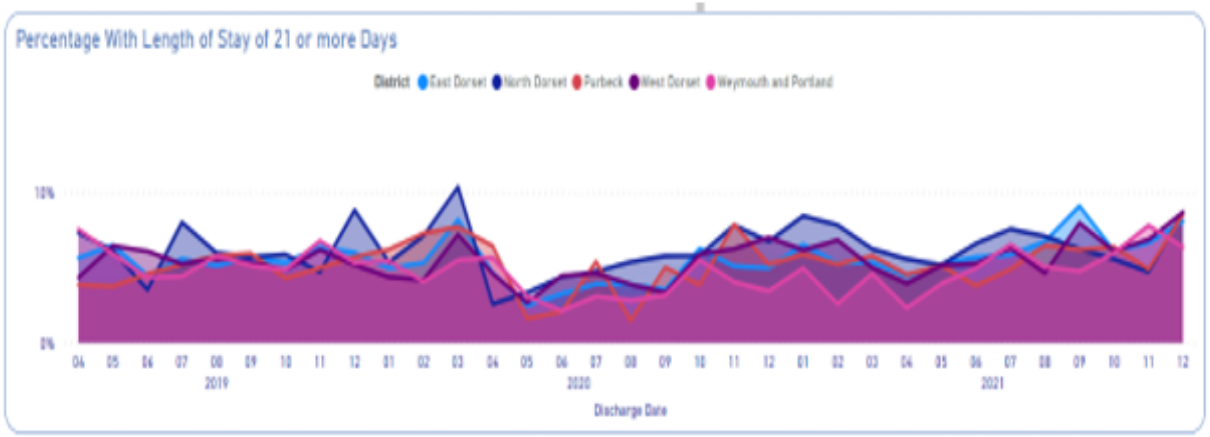
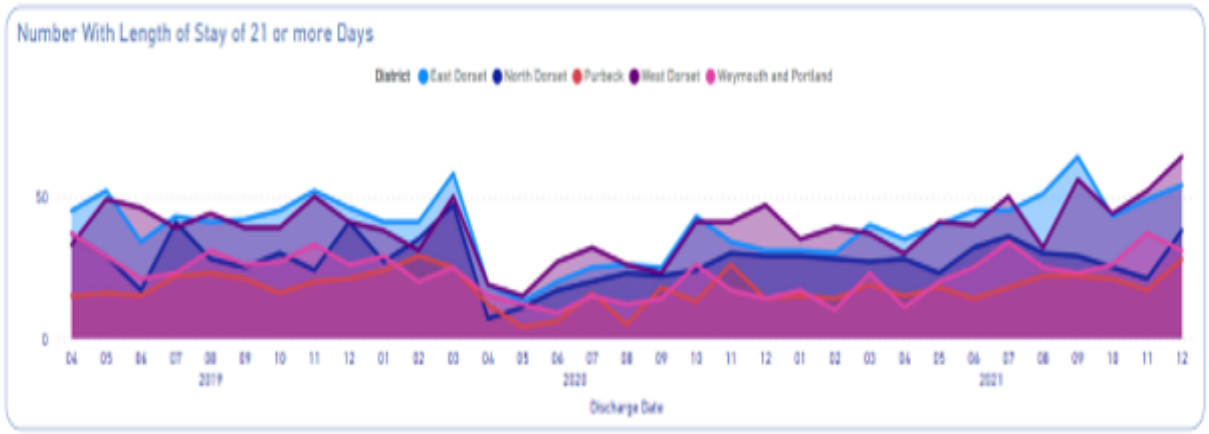
Metric 8.2 Length of Stay 14+ Days - Locally Produced Data





Metric 8.2 Length of Stay 21+ Days - Locally Produced Data





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Metric 8.2 Length of Stay 14+ and 21+ Days

		21-22 Q3 Plan	21-22 Q4 Plan	End of Q3 1 Oct 2022	As at Dec 2022
Proportion of inpatients resident for 14 days or more		10.8%	10.8%	11.9%	14%
Proportion of inpatients resident for 21 days or more		5.7%	5.7%	6.3%	8.4%

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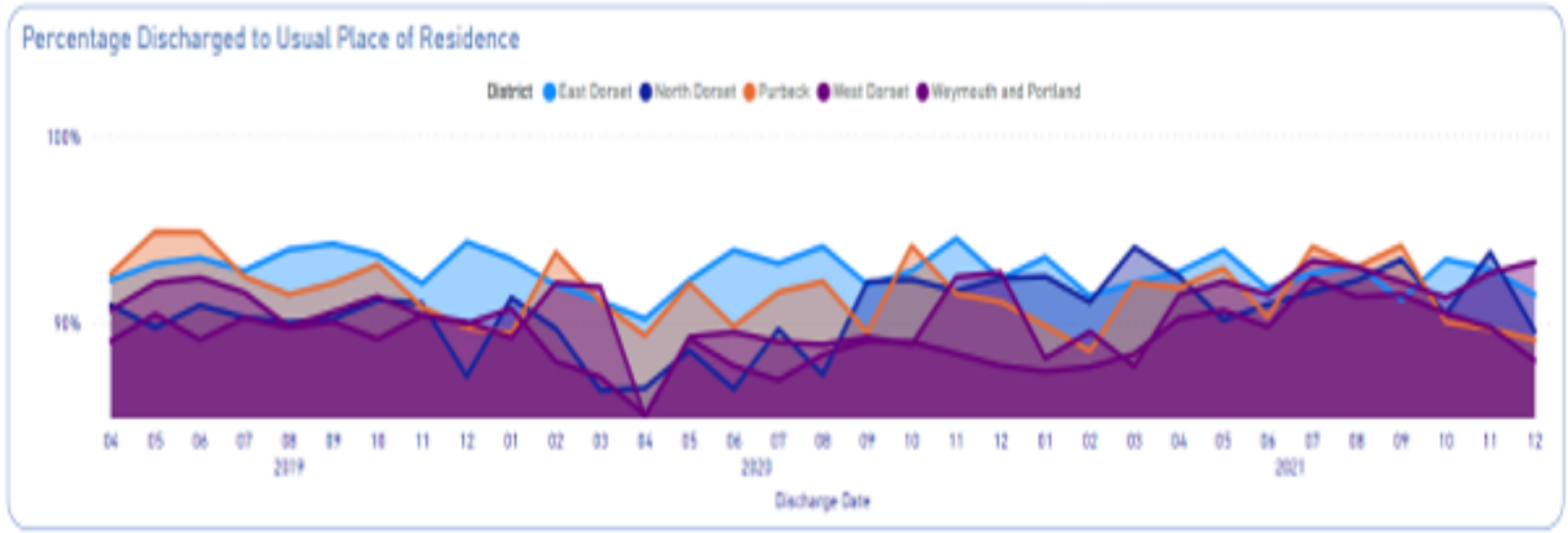
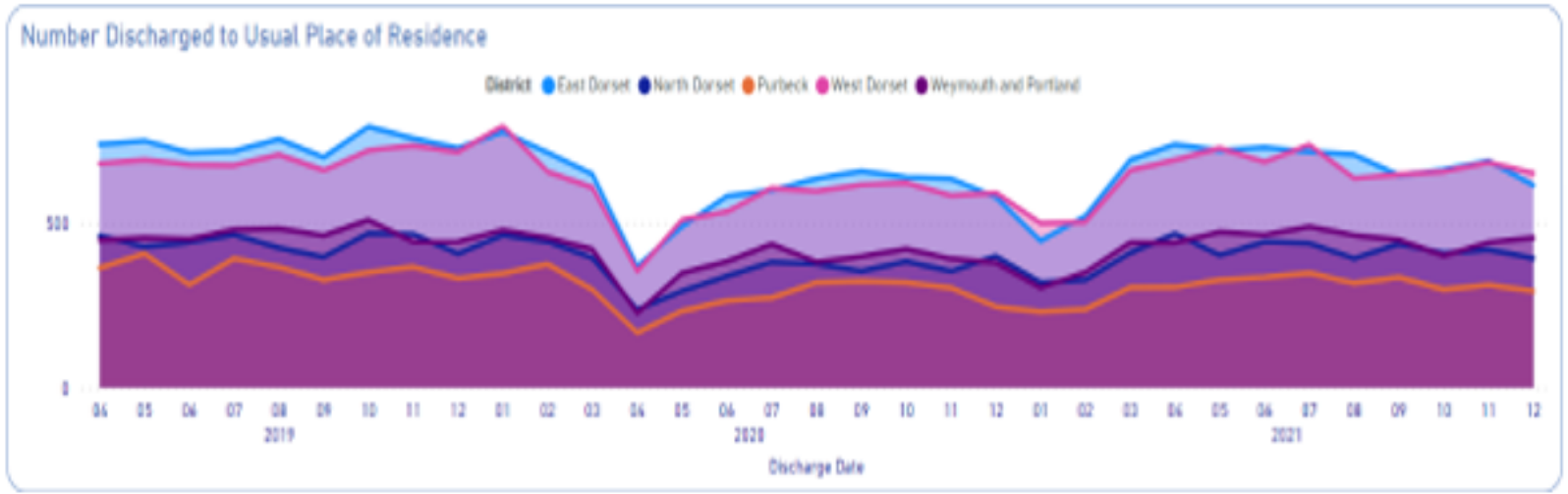
Metric 8.3 Discharge to Normal Place of Residence - Locally Produced Data





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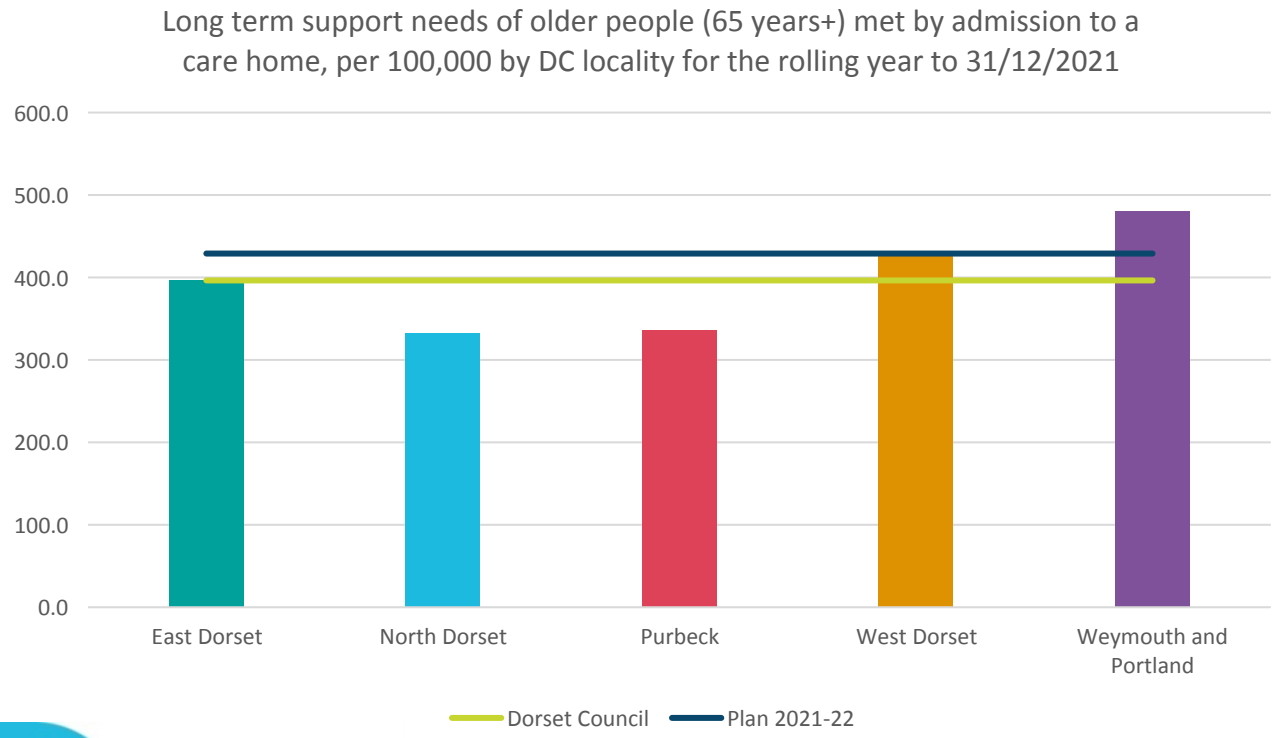
Residential Admissions – Council led metric

This measures the long term support needs of older people (65 years+) met by admission to a care home, per 100,000.

BCF Total
£61,372,965



Headlines:

- Qtr 3 performance is better than plan

Dorset's annual rate is 396 admissions per 100,000 compared to Plan of 429.

A count of 443 placements, versus forecast of 488

- Dorset is ranked 69 out of 150
- Compared to whole of Dorset, people in West Dorset, Weymouth & Portland are more likely to be admitted to residential care

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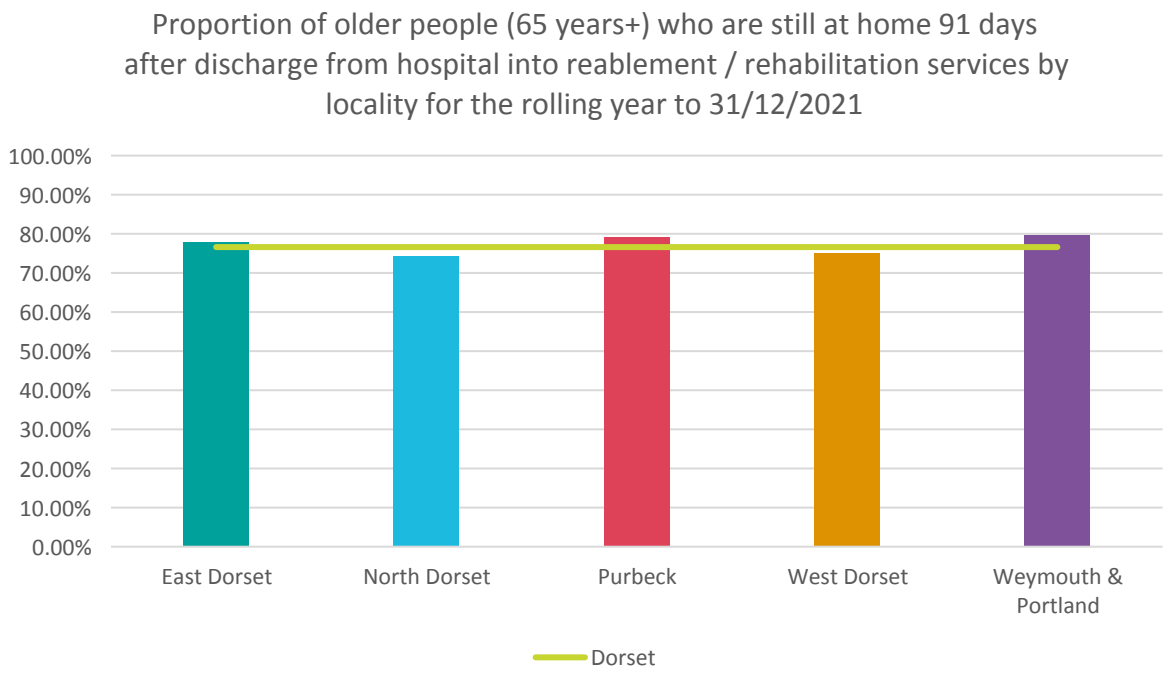
Reablement – Council led metric

This measures the Proportion of older people (65 years+) who are still at home 91 days after discharge from hospital into reablement services.

BCF Investment
£3,466,585



Headlines:

- Qtr 3 performance is meeting Plan – 76.6%
- Dorset is ranked 94 out of 145
- Success rates are lowest for people in North Dorset, but highest in Weymouth & Portland and Purbeck.
- Reablement are managing and supporting recovery at home – although not meeting all demand and covering handed back packages of care.
- Work continuing with Provider to monitor and seek future improvements.

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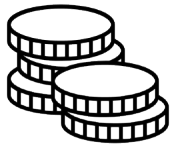
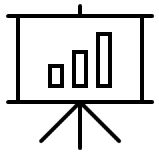
Performance Headlines of BCF Schemes that Maintain Independence

Disabled Facilities Grant



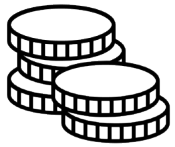
£4.152m

Adaptations to enable people to remain in their own homes
(stairlifts to extensions, ramps to handrails))



<u>21/22 6 months</u>
143 major & 331 minor adaptations

Integrated Community Equipment Service (ICES)

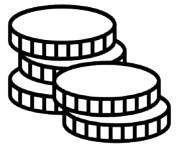


£1.23m

Small to complex equipment to use at home to enable people to remain in their own home
(walking frames, pressure reliving equipment to hoists)

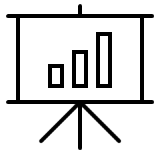
<u>2021/22 up to Dec 2021</u>
2836 deliveries, providing 6030 items – supporting more than 2500 people

Assistive Technology & Equipment



£538,668

Equipment supported by live monitoring that triggers a response
(care line, falls detector, GPS tracker)



<u>2021/22 up to Feb 22</u>
439 installations, 190 short term interventions

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Carers

Unpaid carers have a pivotal role in preventing the need for more formal, long term care and support.

- Total funding from BCF for Carers Services is £1,112,941
- Services are jointly commissioned by the Council and CCG, with the Council as lead commissioner

Range of support & contracts:

- Registering Carers and offering Information, advice and guidance
- Support for Carers living or supporting someone with a Mental Health illness
- Carers Case Workers
- Short Breaks, GP practice support to enable local support and access, befriending, training, wellbeing via counselling

Performance headlines

Target	Dorset	South West	England
The proportion of carers who receive self-directed support (1C1B)	98.3% Rank: 110	81.7%	87.1%
The proportion of carers who receive a direct payment (1C2B)	15.5% Rank: 136	70.8%	75.3%

- Self directed care is high – indicating choice & control
- Work in train to address Direct Payments – a key area of transformation for Dorset.

Summary

- BCF investment is making a difference to individuals' lives, and is supporting improved outcomes. We have identified areas for improvement, investigation and monitoring.
- Commissioners are scheduled to bring the next performance update back in November.
- Would more information on our Assistive Tech work be of interest to the Board?
- In relation to the recommendations:
  - »Did this report contain the level of detail the Board requires?
  - »Are there any additional specific measures which will help demonstrate improved outcomes for Dorset?

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